

Customer Service Call Center Training Manual

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Providing Excellent Customer Service has become a necessity for survival in today s competitive marketplace. In fact, standards for what is acceptable service are
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Customizable teaching manual; call center training material requires a specific blend of sales and customer service training that can be hard to pull together.

<http://www.trainingmaterials.com/call-center-training-sales-and-customer-service-training-for-call-center-agents>

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<http://www.businesstrainingworks.com/course-outlines/call-center-customer-service-training-course>

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